

## LEXICON LIMITED WARRANTY

Harman Consumer Group offers the following warranty on their products for North American customers:

### How to get service

If your Lexicon product requires service or you have a technical or application question, please call Lexicon Customer Service, Technical Support at 516 594 0300 between the hours of 11:00 AM and 5:00 PM eastern time. If it is inconvenient for you to call, you may write to us (Lexicon Customer Service, 250 Crossways Park Drive, NY 11797) or email us using the forms available in the support area. Lexicon Customer Service reads every email that we receive. Your inquiries and feedback are important to us. We respond to all emails received regarding product information and support. We will make every effort to respond to your inquiry promptly, usually within 3-5 business days, often much earlier. However, if your problem requires more immediate attention, please call Customer Service at 516 594 0300 between the hours of 11:00 AM and 5:00 PM eastern time. If you email us, along with your valid email address, you must include your name, address and daytime telephone number in order to get a response. (For service outside of the United States, contact your local Lexicon dealer or distributor.)

Please do not return your unit to the factory without our prior authorization.

### What is the Duration of this Warranty?

The duration of warranty coverage for each Lexicon product vary depending upon the product. View this chart to see how long the limited warranty remains in effect from the original date of purchase.

### Who is Covered?

This warranty may be enforced by the original purchaser and subsequent owners during the warranty period, provided the original dated sales receipt or other proof of warranty coverage is presented at time of service.

### What is Covered?

This warranty covers all defects in material and workmanship on this product, except as specified below. The following are not covered:

#### 1. Damage resulting from:

- \* Accident, misuse, abuse, or neglect.
- \* Failure to follow instructions contained in the user guide.
- \* Repair or attempted repair unauthorized by Harman Consumer Group.
- \* Failure to perform recommended periodic maintenance.

2. Causes other than product defects, including lack of skill, competence, or experience on the part of the owner.

3. Damage occurring during any shipment of this product. Claims for shipping damages must be made with the carrier.

4. Damage to a unit that has been altered, or on which the serial number has been defaced, modified, or removed.

### What Expenses will Harman Consumer Group Assume?

Harman Consumer Group will pay all labor and material expenses for covered items. Payment of shipping charges is discussed in the next section of the warranty.

#### How is Service Obtained?

When this product needs service, write, telephone, or fax Harman Consumer Group to request information about where the unit should be taken or sent. When making a written request, please include your name, complete address, and daytime telephone number; the product model and serial numbers; and a description of the problem. Do not return the unit to Harman Consumer Group without prior authorization.

#### When Shipping a Product for Service . . .

1. Pay any initial shipping charges, which are the responsibility of the owner. If necessary repairs are covered by this warranty, Harman Consumer Group will pay return shipping charges to any destination in the United States using the carrier of our choice.
2. Pack the unit securely. Package insurance is strongly recommended.
3. Include a copy of the original dated sales receipt. (A copy of the original dated sales receipt must be presented whenever warranty service is required.)
4. Do not include accessories such as power cords or user guides unless instructed to do so.

#### What are the Limitations of Implied Warranties?

Any implied warranties, including warranties of merchantability and fitness for a particular purpose, are limited in duration to the length of this warranty.

#### What Certain Damages are Excluded?

Harman Consumer Group's liability for a defective product is limited to repair or replacement of that product, at our option. Harman Consumer Group shall not be liable for damages based on inconvenience; loss of use of the product; loss of time; interrupted operation; commercial loss; or any other damages, whether incidental, consequential, or otherwise.

#### How do State Laws Relate to this Warranty?

Some states do not allow limitations on the duration of implied warranties and/or the exclusion or limitation of incidental or consequential damages. As such, the above limitations may not apply.

This warranty is not enforceable outside of North America. This warranty provides specific legal rights. Additional rights may be provided by some states.